

Good Day Peter F.,

We would like to thank you for giving us the opportunity to work on your Audemars Piguet Royal Oak timepiece. We know how complicated it can be to be able to find a repair center you can trust with the service for you locally in South Florida.

As part of the repair, Gray and Sons would like to share with you a quick peek into the movement of your watch. What sets Gray and Sons apart from other repair centers is that we not only tell you what we do, but we also show you the work that is put into servicing a beautiful timepiece like yours. The picture shown below shows the movement as it was completely disassembled down to the last screw before its carefully placed into our ultrasonic cleaning machine. During this process the parts will go through a thorough cleaning, using 3 different cleaning solutions along with powerful ultrasonic vibrations that will ensure all lubricants and contaminants to be removed from each individual part. After this process is completed our Swiss trained master watchmakers will reassemble your timepiece with the help of precision tools, sophisticated timing computers and four different types of synthetic oils.

Before the watch is returned to you we will do final calibrations to ensure proper time keeping and we will also check for waterproof using an air pressure and vacuum computer. This repair will include a one year warranty and also a full polish on the case and bracelet done by our in-house polisher.

I hope you enjoyed this look inside your special timepiece. Check with your watch loving friends to see if they have similar photos of their watches.

Thank you so much for your business and we hope to keep serving all your watch and jewelry needs. If you have any questions please contact me directly. I will be happy to serve as your point of contact for all service, purchase, sale, consignment or trade needs in the Bal Harbor Area.

